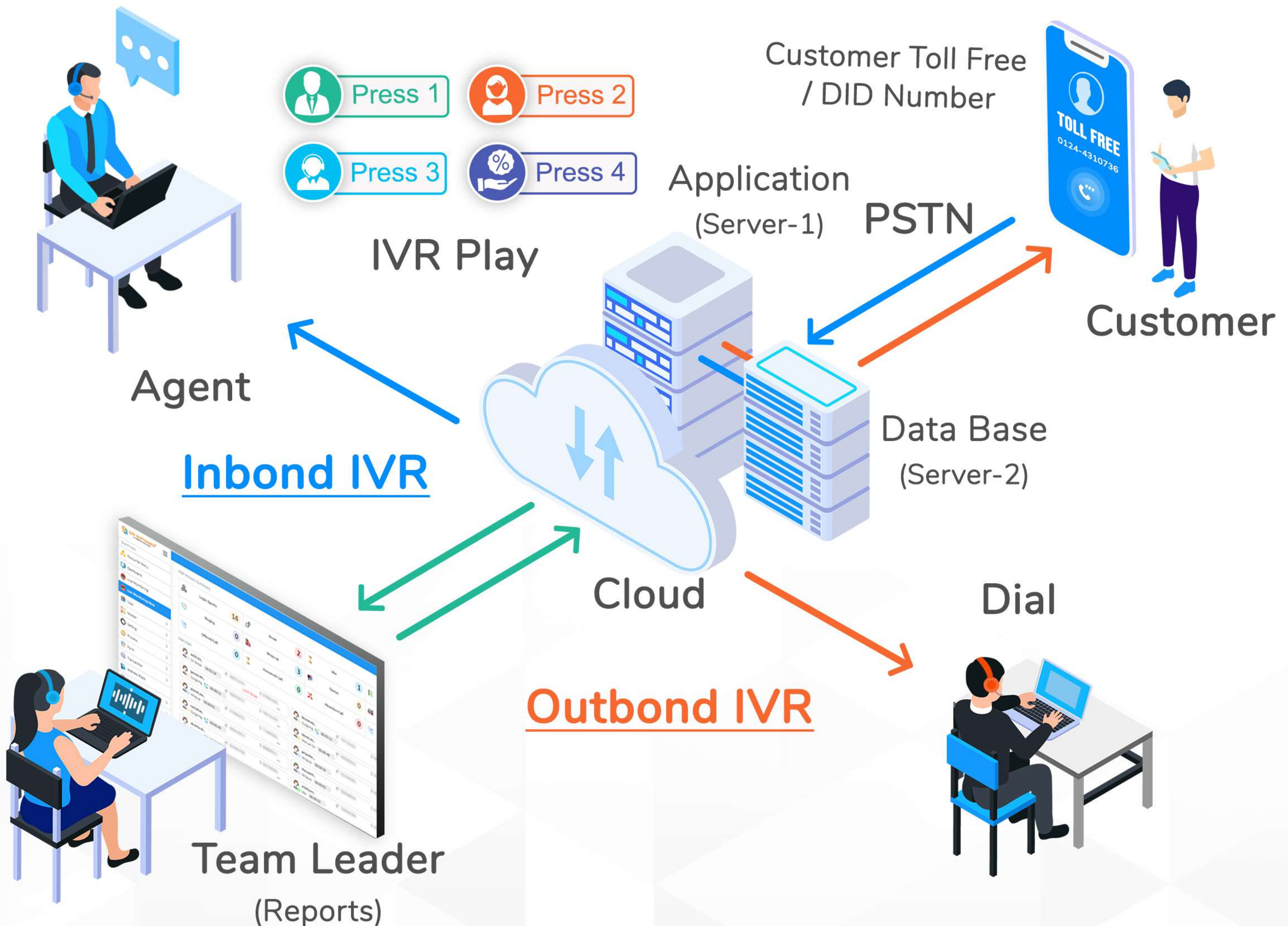


Complete Hosted IVR Solution



EasyGo IVR

EasyGo IVR is cloud based service which gives you an easy access for real time call reporting and monitoring of incoming calls and outgoing calls over a period along with graphical representation of number of total calls connected and answered. An easy way to connect your customer from anywhere. Decrease your hardware cost and boost your business with best IVR solution. Security is preference for users as KYC is must to access the easygoivr.



Features



IVR System
Available 24*7



Customer Agent
Mapping



Time based call
Routing



Programmable
Extensions with
Multi-level IVR



Sticky Agent



Blacklisting



Automatic Call
Distribution



CDR
(Call Detail Records)



Call Recording



SMS and Email



Call Tracking



Analytics Report



Push API



CRM Integration



Click To Call



Voice Mail

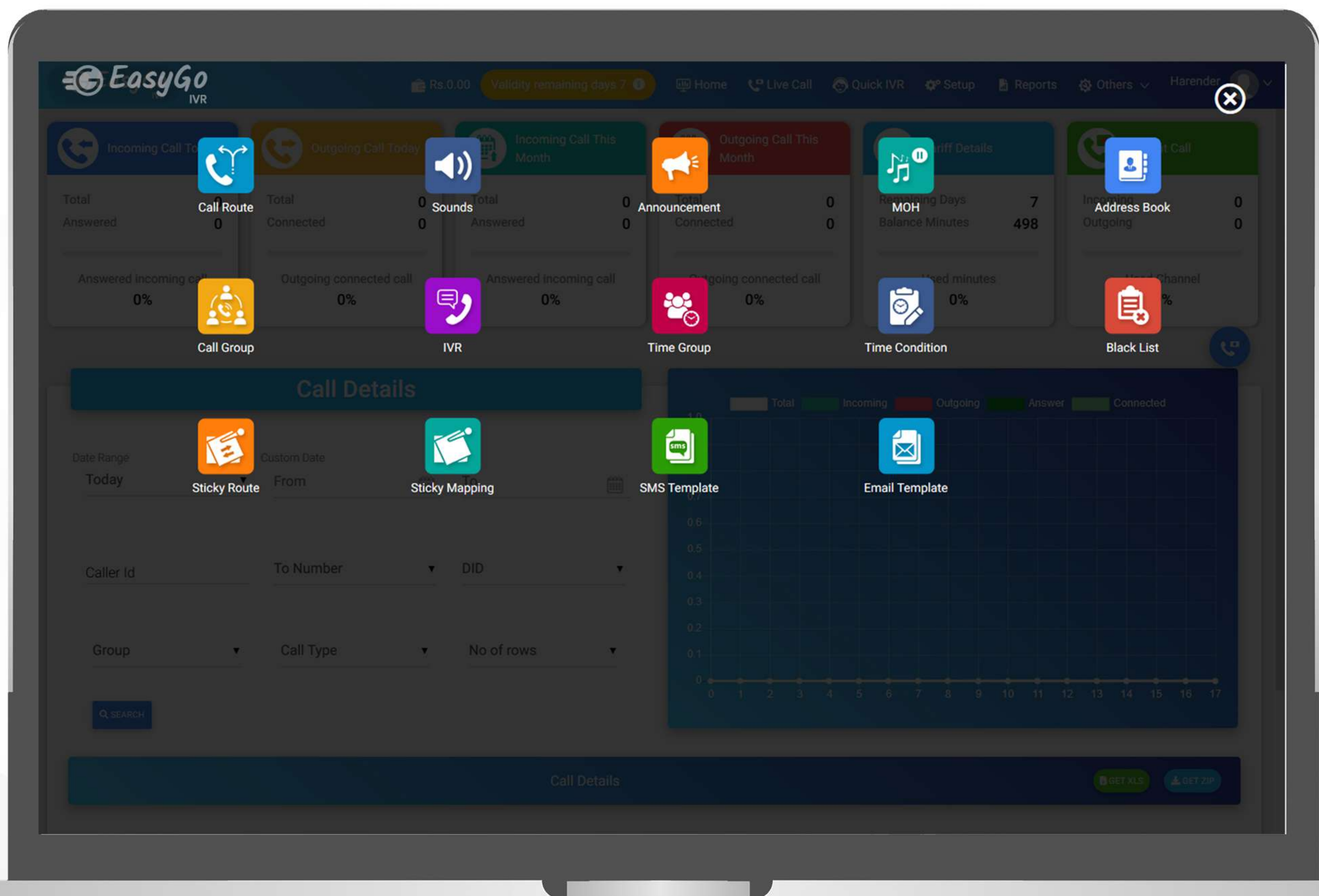


EasyGO IVR dashboard gives you an easy access for real time call reporting and monitoring of incoming and outgoing calls over a period along with graphical representation of number of total calls connected and answered. You can easily check the number of ongoing calls at a time. Dashboard provides you an end to end support to streamline the overall process. User can also check the status of tariff plan he is using.



IVR Setup

Welcome your callers with a professional and personalized voice greeting irrespective of their geographical location, an intelligent way of routing calls as per callers need . An Interactive Voice Response helps your business be available 24*7 for your callers, it is the cost effective way and can be scaled up whenever required.



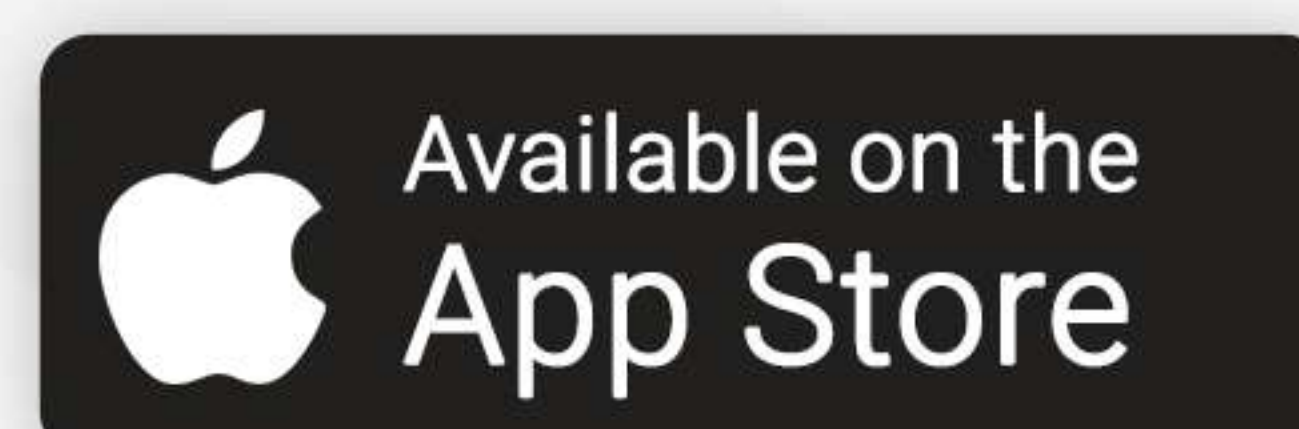
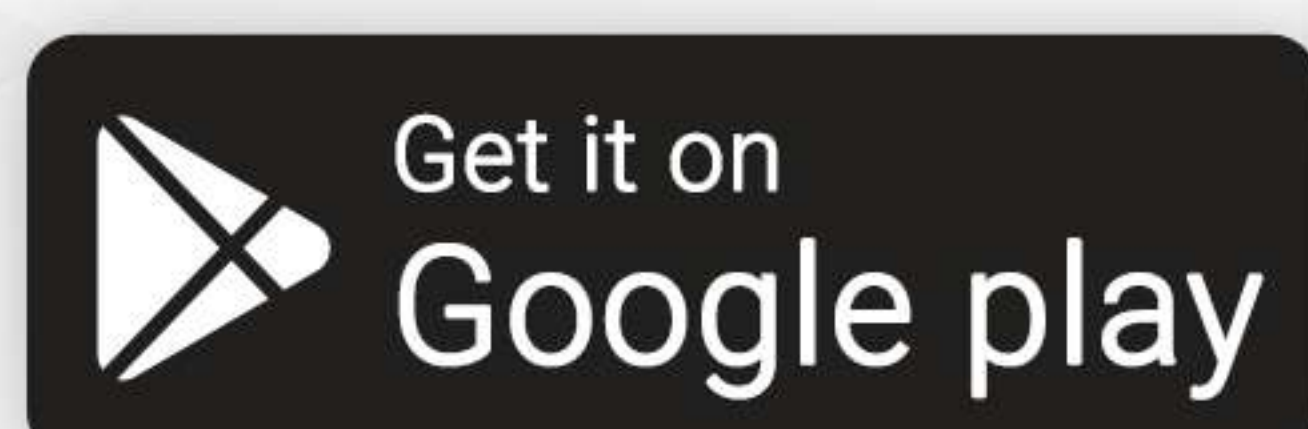
Mobile App



This is a rich cloud base solution which is scalable, easy to use, agent friendly and affordable. easygoivr is a platform build to solve all the customer experience problems offers a powerful solution. We know your customers expect service round the clock, with easygoivr you can do a lot more than meet your customer's need.



Available In

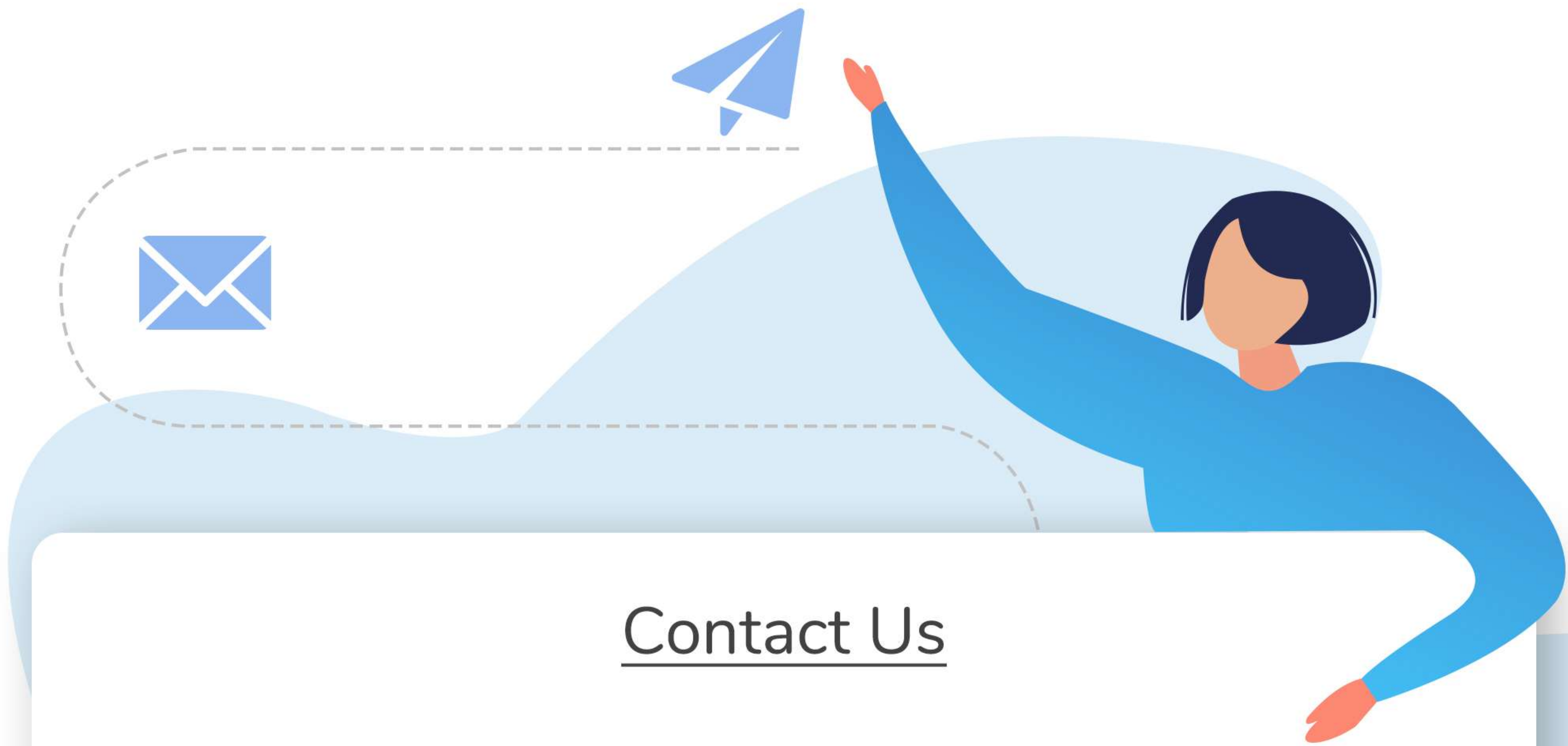


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Lets Get Connected



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- Thank You -